

**CLEC Prefiled Testimony/Cross Questions for 911**

Please provide the name, address, telephone and fax number of the 911 contact person for your company.

Mr. George Wirt  
Woodhull Community Telephone Company,  
246 North Division  
Woodhull, IL 61490  
e-mail w443012@winco.net  
phone-309/334-2150; fax-309/334-2989.

Will your company ensure that 911 traffic is handled in accordance with the 83 Illinois Administrative Code Part 725 and the Emergency Telephone System Act?

Yes

Will your company contact and establish a working relationship with the 911 systems when you begin to provide local telephone service?

Yes

Will your company coordinate with the incumbent LEC(s) and local 911 systems to provide transparent service for your local exchange customers?

Yes

Who will be responsible for building and maintaining the 911 database for your local exchange customers?

Henry County 911 Board

How often will your company update the 911 database with customer information?

Daily during work week

Will your company's billing system have the ability to distinguish between facilities based and resale for the collection of the 911 surcharge?

Yes

Does your company have procedures for the transitioning of the 911 surcharge collection and disbursement to the local 911 systems?

Yes

Will your company's proposal require any network changes to any of the 911 systems?

Yes

**OFFICIAL FILE**

I.C.C. DOCKET NO. 00-0324

*App*

EXHIBIT NO. 1

Witness

Date

6/15/2000

BY

*P. W.*

Will your company be able to meet the requirements specified under Part 725.500(n) and 725.620(b) in the future?

Yes

### Financial Questions

What circumstances warrant a departure from the prescribed Uniform System of Accounts ("USOA")?

Not applicable

Will records be maintained in accordance with Generally Accepted Accounting Principles ("GAAP")?

Yes

Will applicants accounting systems provide an equivalent portrayal of operating results and financial condition as the USOA?

Yes

Will applicant's accounting procedures maintain or improve uniformity in substantive results as among similar telecommunications companies?

Yes

Will applicant maintain its records in sufficient detail to facilitate the calculation of all applicable taxes?

Yes

Does the accounting system currently in use by applicant provide sufficiently detailed data for the preparation of Illinois Gross Receipts Tax returns?

Yes

What specific accounts or sub-accounts provide this data?

7240.30

If a waiver of Part 710 is granted, will applicant provide annual audited statements or all periods subsequent to granting of the waiver?

Not applicable

Does applicant agree that the requested waiver of Part 710 will not excuse it from compliance with future Commission rules or amendments to Part 710 otherwise applicable to the Company?

Not applicable

### Standard Testimony/Cross Questions

Please provide the name, address, telephone, and fax number of the person at your company that will be responsible for working with the Commission's Consumer Services Division for complaint resolution.

Mr. George Wirt  
Woodhull Community Telephone Company,  
246 North Division  
Woodhull, IL 61490  
e-mail w443012@winco.net  
phone-309/334-2150; fax-309/334-2989.

Is your company seeking any waivers or variances of certain Commission rules and regulations in this proceeding that pertain to local exchange service? Please provide evidence as to why your company is seeking any waiver or variance.

No, except for the requirement of a single directory.

Will your company comply with 83 Illinois Administrative Code Part 772, Pay-Per-Call Services, including Part 772.55(a)(1), Billing and Part 722.100(d) Notices?

Yes

Will your company comply with 83 Illinois Administrative Code Part 705, Preservation of Records of Telephone Utilities?

Yes

Will your company abide by 83 Illinois Administrative Code Part 735, "Procedures Governing the Establishment of Credit, Billing, Deposits, Termination of Service and Issuance of Telephone Directories for Telephone Utilities in the State of Illinois"?

Yes

Who will provide customer repair service for your company?

We will engage the services of Woodhull Community Telephone Company

How many people does the company employ?

None at the present time. However, we may employ workers at some time in the future.

Will your company meet the requirements as they pertain to the Telephone Assistance Programs imposed by Sections 13.301 and 13.301.1 of the Illinois Public Utilities Act and 83 Illinois Administrative Code Part 757?

Yes

Will your company solicit, collect, and remit the voluntary contributions from its telephone subscribers to support the Telephone Assistance Programs?

Yes

Does your company plan on filing to become an Eligible Telecommunications Carrier?

Yes

Does the company realize that it will not be able to receive any of the federal reimbursements for the Lifeline and Link Up Programs if it is not an eligible carrier?

Yes

Will your company offer all of the waivers associated with the Universal Telephone Service Assistance Programs (UTSAP)?

Yes

Will your company abide by the regulations as prescribed in 83 Illinois Administrative Code Part 755, "Telecommunications Access for Persons with Disabilities," 83 Illinois Administrative Code Part 756 "Telecommunications Relay Service," and Sections 13-703 of the Illinois Public Utilities Act?

Yes

Will the company's billing system be able to distinguish between resale and facilities based service for the collection of the ITAC line charge?

Yes

Has your company signed and returned the Universal Telephone Assistance Corporation ("UTAC") and the Illinois Telecommunications Access Corporation ("ITAC") to Commission staff?

No

Please describe your company's internal process for complaint resolution, the escalation process within your company, and when a customer is notified that they may contact the Illinois Commerce Commission for assistance.

We will immediately address a customer's complaint and attempt to provide an explanation, if any, for his situation. After that, the company will follow the procedures set forth in 83 Ill.Adm.Code Part 735.

Will the company file tariffs for all services and charges associated with providing local telephone service.

Yes

How does your company plan to solicit customers once it begins to provide local service?

Public notice and letters

Will your company abide by federal and state slamming laws?

Yes

Has your company written guidelines to prevent the unauthorized slamming of local exchange customers?

No

Has your company provided service under any other name?

No

Have any complaints or judgments been levied against the company? (Instate, out-of-state, or FCC).]

No